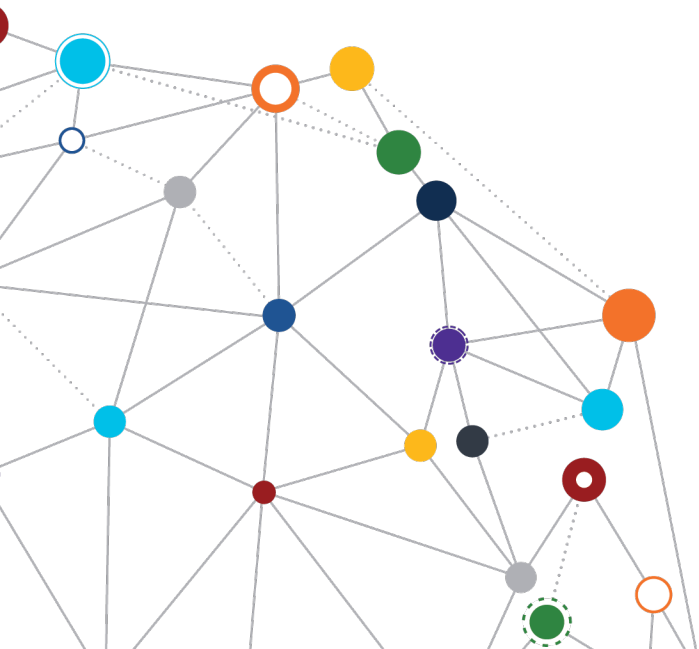




VS GUI User Guide Addendum

Release 1.7.24.1 Update



VA



U.S. Department of Veterans Affairs
Office of Information and Technology
Enterprise Program Management Office



Revision History

Date	Revision	Description	Author
06/02/2022	1.1	Incremented release version to VS GUI 1.7.24.1	VSE PMO
05/24/2022	1.0	Created Release Documentation	REDACTED VSE PMO

Table of Contents

1	Introduction	4
1.1	Purpose.....	4
1.2	Overview.....	4
1.3	Disclaimers.....	4
1.3.1	Software Disclaimers.....	4
1.3.2	Documentation Disclaimers	4
1.4	Project References.....	5
1.4.1	Information	5
2	System Summary	5
3	Key Feature Update in Version 1.7.24.1	7
3.1	Addition of Atlantic Time Zone.....	7
3.2	Duplicate Requests in the Grid	7

List of Figures

Figure 1: When Making Video Visit Appointment Schedulers Now Can Use Atlantic Time Zone..	7
Figure 2: Now, Clicking the “Clear” Button will no longer Cause Record Duplication in the RM Grid.....	8

1 Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

1.1 Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

1.2 Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider's availability in multiple clinics, and track a patient's appointment process. Refer to [System Summary](#) for a more detailed description of VS GUI functionality.

1.3 Disclaimers

1.3.1 Software Disclaimers

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1.3.2 Documentation Disclaimers

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1.4 Project References

1.4.1 Information

The VS GUI points of contact (POCs) include:

- » OVAC Program Office – REDACTED
- » TeleHealth & Scheduling Technical Manager – REDACTED
- » OVAC Emerging Technologies Acting Legacy Program Manager – REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED

VSE Resources

- » Veterans Health Administration (VHA) VSE SharePoint: REDACTED
- » VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom):
<https://www.va.gov/vdl/application.asp?appid=100>
- » National Return to Clinic (RTC) Order: REDACTED

2 System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

This update is for the nationally released version 1.7.24.1, which includes VS GUI 1.7.24.1 and VistA patch SD*5.3*815. At time of publishing, install period is projected for June 2022.

VistA Scheduling (VS) Graphical User Interface (GUI) Release 1.7.24.1 and SD*5.3*815 primarily consists of back-end changes not visible to the user. These include Remote Procedure Call (RPC) updates to support future functionality, the addition of a patient self-cancel disposition reason (not visible to the end user), the addition of VEText cancellation reasons, and the addition of a field for patient comments in the appointment request file. User-facing updates include a fix for a defect that caused a request to display multiple times in the Request Management Grid and the addition of an “Atlantic” time zone to the time zone drop-down for video appointments.

The following sections detail user-facing functionality changes. Please see the Version Description Document (VDD) for a full account of all back-end and front-end changes with this release.

3 Key Feature Update in Version 1.7.24.1

3.1 Addition of Atlantic Time Zone

With this release, VS GUI allows users in the Atlantic time zone (e.g., Puerto Rico) to select the appropriate time zone for video appointments.

The screenshot shows the 'Create Video Visit' form. The 'Patient' section includes fields for Name (TEST_PATIENTTWO), DOB, SSN, Contact Method (Both), *Email, *Preferred Phone, Timezone (MOUNTAIN), and Zip Code. The 'Appointment' section includes Duration, Start Time (May 25, 2022@00:01), and VA Facility. The 'Provider' section includes Name, *Provider, *Email, and Add'l Contact. The 'Assigned Guests' section shows a table with columns for Name and Email, and an Add button. The 'Timezone' dropdown menu is open, showing a list of time zones: ACRE, ALASKA, ARIZONA, ARABIA, ARGENTINA, ATLANTIC (highlighted), AZORES, BRASILIA, BRITISH, CENTRAL, CENTRAL_EUROPEAN, CHAMORRO, EASTERN, and EASTERN_EUROPEAN. The 'Make Video Visit Appointment' and 'Cancel' buttons are at the bottom.

Figure 1: When Making Video Visit Appointment Schedulers Now Can Use Atlantic Time Zone.

3.2 Duplicate Requests in the Grid

In prior versions, selecting a request to bring a patient into context, and then selecting “Clear” to clear the patient from context, would result in the selected request being duplicated in the Request Management (RM) grid. This is corrected in VSE GUI 1.7.24.1.

Vista Scheduling

Vista Scheduling for Institution: CHEYENNE VA MEDICAL

Tasks System Reports

Name: Patient Type: DOB: New Req. Date Timezone Clinic Status Checkin Step
 Gender: Street Address: City/State:
 Preferred Name: Svc Connected: Sc Percent:
 Preferred Gender: MHP: Phone:
 Demographics Updated: PCP: Ward:
 Search Patients Refresh Clear

Select Patient Actions Pending Appointments Special Needs/Preference

REQUEST	PATIENT NAME	WAIT TIME >=90 Da...	COVID PRIORITY	SSN	CA PHONE	CA LETTER	MRTC	SCVISIT	TELEPHONE
CONSULT	TEST,PATIENTFOUR	539							(555) 555-5555
PROCEDURE	TEST,PATIENTFOUR	538			1				(555) 555-5555
CONSULT	TEST,PATIENTFOUR	539							(555) 555-5555
PROCEDURE	TEST,PATIENTFOUR	538			1				(555) 555-5555

"Recall" has been renamed to "PtCSch" (Patient Centered Scheduling)

Figure 2: Now, Clicking the "Clear" Button will no longer Cause Record Duplication in the RM Grid.